

CURRICULUM VITAE

Darren Grech

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WORK EXPERIENCE

JUL 2017 – Present **IT Project Engineer | IT Manager**

ElectroGas Malta, Marsaskala (Malta)

ElectroGas Malta is an independent LNG to Power plant in Malta comprising floating LNG storage, regasification facilities and combined cycle powerplant. Construction commenced in late 2014 and the facilities were commissioned, exporting both power and gas for power production by quarter three 2017.

As an IT Project Engineer I was assigned to finalize all IT Aspects related to project and upkeep the IT Infrastructure.

My key accountabilities at ElectroGas Malta are as follows;

- Maintain a comprehensive overview of the processes within the IT Department and report any key business risks across all levels to the COO and CFO promptly;
- Drive internal process improvements across multiple teams and functions;
- Provide day-to-day coordination and quality assurance for projects and tasks, deliver on time against agreed-upon metrics;
- Management of the company network, the IT business system installed on the network, cyber security, and any other technical areas required to maintain the company's IT requirements.
- Drive internal process improvements across multiple teams and functions;
- Management of budgets, customer satisfaction and deadlines.
- Manage various projects at the same time. Negotiate with key stakeholders and prioritise projects according to ROI, budget and business needs.
- Provide sufficient information to team members when assigning and escalating jobs
- Support IT Administrations with hardware, software and licensing procurement and asset management
- Backup Strategies & Policies (Veeam Environment)
- DR & Staging Design & Implementation (Veeam Environment)
- Manage, lead and develop, a small team of IT professionals.

Business or sector Power

JAN 2016 – JUL 2017 **IT Support | IT Management**

Bethard Group, St Julian's (Malta)

- On / off boarding new personnel (emails, accounts, hardware, software).
- Managing/responsibility of WAN, LAN, SAN, Windows Server (including; File-servers, active directory) platforms.
- Monitoring IT systems together with onsite support (hardware, software).
- Managing / overseeing the company telephone system.
- Overseeing day to day work for onsite support.
- Participating / coordinating projects defined by company.
- Interacting with 3rd party vendors with technical issues and escalating if needed.
- Monitoring security issues, breaches via automated reports (All I
- Responsible for building security (access cards and levels).
- Inventory of hardware/software (together with onsite support).
- Purchasing request (validating, approving, purchasing). Getting further approvals if needed (CFO).

- Building and maintaining the vendor relationships.
- Responsible for budgeting (together w CFO).
- Making sure that company is getting the best prices and service level from selected vendors.
- Responsible for the overall network functions (operation) together with onsite support.
- Manage staff by recruiting, training and coaching employees. (security awareness, technical courses etc.).
- Audit systems and assess the outcomes.
- Maintain professional and technical knowledge.
- Enhance assets by identifying system technology opportunities and developing strategies.
- Responsible to develop disaster plans that will keep the company functional in the event of crisis.

Business or sector iGaming

MAY 2015 – DEC 2015

IT Administrator | IT Management

PG Holdings, Qormi (Malta)

www.pgholdings.com.mt

- Evaluating user needs and system functionality and ensuring that ICT facilities meet these needs.
- Planning, developing and implementing the ICT budget, obtaining competitive prices from suppliers, to ensure cost effectiveness.
- Scheduling upgrades and security backups of hardware and software systems.
- Researching and installing new systems.
- Guaranteeing the smooth running of all ICT systems, including anti-virus software, print services and email provision.
- Ensuring that software licensing laws are adhered to.
- Providing secure access to the network for remote users.
- Securing data from internal and external attack. -Offering users appropriate support and advice.
- Managing crisis situations, which may involve complex technical hardware or software problems.
- Mentoring and training new ICT support staff.
- Keeping up to date with the latest technologies.

Business or sector Retail

1 Jun 2014–31 May 2015

Networks Technical Service Officer

MITA

www.mita.gov.mt

- Configure, maintain and troubleshoot various Cisco Routers, Switches and ASA firewalls within the Government of Malta's Network.
- Manage and use network monitoring tools (PRTG, CISCOACS, Netflow & HP Procurve).
- Co-ordinate infrastructural and configuration changes in line with ITIL change management practices.
- Lemmatization of access throughout the network including (access-lists, port-security, NAT).
- Analyse customer requirements towards new information systems, products and services.
- Work with company's Partners and Vendors on developing customized solutions.
- System's Change Request evaluation and implementation.

Business or sector Information and communication

1 Aug 2012–1 Jun 2014

IT & IS Security

Vodafone Malta Ltd, C/o Computer Solutions Ltd, Birkirkara (Malta)
www.csl.com.mt

- Providing hardware support on PCs and Laptops; installing replacement hardware and upgrading hardware.
- Support for Windows XP and Windows 7 by evaluating and troubleshooting issues including running in-depth diagnostics.
- Relocating users upon request which could include; domain adjustments, telecom changes, unique configuration issues that may arise and the utmost attention to detail.
- Assisting with asset inventory tracking, adding user email accounts to distribution lists and coordinating efforts with active directory.
- Performing network mapping to servers and setting up folders/permissions to the folders.
- Server experience – configuring multiple setups including Windows 2008 Server, racking, maintenance, basic configurations, backups and working with Corporate directly to resolve issues on servers in house or offsite locations.
- WAN/LAN – Troubleshooting network issues to pinpoint problems/source of problem.
- Working with/escalating problems to corporate support, as needed.
- Active directory administration – configuring groups, users and computers.
- Reporting and escalating alarms and equipment outages to higher service levels.
- Maintain internal procedures, documentation and equipment records.
- Liaise with other sections within the Technology Department to carry out the support function.
- Liaise with Customer Care personnel on subscriber related problems and requests outside office hours.

Business or sector Information and communication

JUN 2010 – JUN 2012

Junior Systems Engineer

Phillip Toledo Limited, Birkirkara (Malta)
www.ptl.com.mt

- Responsible for administering and maintaining the company's IT and telephony systems.
- Responsible for providing technical support to customers as well as internal users.
- Support System Engineers with their installations on sites and in testing areas.
- Support System Administrator with daily load of internal users.
- Responsible for network monitoring.
- Responsible for daily user issues.

Business or sector Information and communication

MAY 2009 – MAY 2010

Marketing Assistant

Pavi Supermarket, Qormi (Malta)
www.pavi.com.mt

- Monthly tabloids.
- Image editing.
- Supermarket events.
- Posters and labels.
- Monthly meetings on marketing progress.
- Working within budget restrictions.

Business or sector Retail

EDUCATION AND TRAINING

Sep 2022 – Sep 2022	First Aid Training Red Cross (Malta)
May 2022 – May 2022	Personal Protective Equipment Highspeedtraining, UK (Online)
May 2022 – May 2022	Display Screen Environment Highspeedtraining, UK (Online)
May 2022 – May 2022	Working in Confined Spaces Highspeedtraining, UK (Online)
Apr 2021 –Apr 2021	ISO 45001 SGS Training, Malta (Online)
Apr 2021 –Apr 2021	ISO14001 SGS Training, Malta (Online)
Jan 2019 – May 2019	Certified Ethical Hacker iGaming Academy, Sliema (Malta)
Aug 2018 – Aug 2018	Fire Warden Training ISTC, Halfar (Malta)
Nov 2018 – Nov 2018	PI System Administration for IT Professionals Osisoft Learn Center (Frankfurt)
Oct 2017 – Oct 2017	ISO 9001 SGS Training, Malta (Delimara)
Jul 2016 – Jul 2016	UKGC Advertising Codes iGaming Academy, Sliema (Malta)
Jun 2016 – Jun 2016	Introduction to iGaming iGaming Academy, Sliema (Malta)
Jul 2015 – Jul 2015	ITILv2 Foundation AXELOS Global Best Practice, St. Venera (Malta)

MQF Level 2

Middlesex University, Pembroke (Malta)

- Data Communications.
- Network Routing and Protocols.
- Principles of Human Computer Interaction.
- Web Development and Scripting Technologies.
- Computer Communications Project (Thesis).
- Advanced Network Design and Security.
- New Media.
- Business Communication.
- Web Development.
- JAVA.

PERSONAL SKILLS

Mother tongue(s) Maltese

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
GSE Ordinary Level					
Maltese	C2	C2	C2	C2	C2
GSE Ordinary Level					
Italian	A1	A1	A1	A1	A1

Communication skills

- Able to easily adapt and integrate myself in different environments due to occupations held in various sectors.
- Flexibility: The ability to adapt to and work effectively with a variety of situations and individuals.
- Ability to understand and listen well to others.
- Outgoing personality and very easy socialise.

Organisational / managerial skills

- Ability to adapt to changing environments, working on own initiative and under pressure.
- I have an eye for detail and work well both in a team as well as on individual basis.
- Good experience in project management and team co-ordination.
- Experience taught me how to allocate time effectively by prioritizing tasks and delivering on time.

Job-related skills

- Team Leadership.
- Self-Motivated and highly organised.
- Great Time Management
- Fast Learner.
- Business Management.
- People Management.
- Process Improvement/Analysis.
- Operations Management.
- Can multitask under pressure and at critical moments.
- Staff Training / Development.

ADDITIONAL INFORMATION

About When I work, I commit to a hundred percent and constantly strive to improve. I think it's important to spread positive energy around me and do that little extra to make sure that my team and the customers feel convenient and satisfied. I also think it's important to be humble and show a good working.

With regards to hobbies, in my spare time I enjoy playing and watching football (also a huge fan of Manchester United), socialising with my family and friends, travelling around the world and exploring new countries, Poker (following and playing online / offline poker), keeping updated with the latest technologies as well as anything related to sea (fishing, swimming, diving, boating).

Projects **PAMA Shopping Village (c/o PG Holdings)**
Gameday Group Office Migration